LOUISE JØRRING

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Educational background

2020 – 2025	PhD Student, IOA, Coper	hagen Business school
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Doctoral exchanges: Research stay at Royal Holloway University of London (visiting Gillian Symon) and at the Danish School of Education (visiting

Helene Ratner)

2015 - 2017MSc, Sociology, University of Copenhagen

One year exchange at Humboldt Universität zu Berlin

Master thesis: Grade 12 (A). Qualitative study about the implementation of

a 'integration program' in a Danish job center

2011 - 2015BSc, Sociology, University of Copenhagen

Six months exchange at Humboldt Universität zu Berlin

Bachelor thesis: Grade 12 (A). Qualitative study about the Quantified self

movement and digital self-tracking

Employment

Month/Year **Position**

01/2025 – now Postdoctoral researcher, Copenhagen Business School

> In the research group: 'Record Keeping in Frontline Work: Balancing Bureaucratic, Professional and Relational Concerns' led by Anne Mette Møller

04/2020 – 01/2025 PhD student, Copenhagen Business School

In the research group: 'Valuing invisible work' led by Lise Justesen & Ursula

Plesner (incl. parental leave and corona extension)

12/2019 – 04/2020 Research assistant, IT University of Copenhagen

In the project 'Digital marginalization of vulnerable elderly' led by Morten

Hjelholt

Louise Jørring 2025

09/2019 – 11/2019	Project employed, The Danish Family Planning Association Conducting a mixed-method evaluation of an educational project
02/2018 – 05/2019	Research assistant, Weizenbaum Institute, Freie Universität Berlin In the research group 'Digital citizenship' led by Martin Emmer
08/2011 – 10/2017	Varying positions during my studies, including student assistant (Copenhagen University Hospital, MS-Research Unit), research intern (Als Research), and external evaluator (Danish Refugee Council, Middelfart local group)

Teaching experience

09/2020 – now	Course coordination (from 2025), teaching, and conducting examinations in the course "Organisationsteori", HA i projektledelse, CBS
09/2025 – now	Teaching and examinations in the course "Metode og tværfagligt projekt", HA i projektledelse, CBS
08/2025 – now	Co-teaching of the course "Digitalization, Organization and Management", Master of Public Governance, CBS

Selected publications

Jørring, L., Justesen, L., & Plesner, U. (2025). Tensions in time-saving technologies: Adjusting work rhythms in the digitalized public sector frontline. *Government Information Quarterly*, 42(3), 1-13.

Jørring, L. (2025). Digitalisation and meaningful frontline work: insights from the Danish public employment services. *European Journal of Social Work*, 1-13.

Jørring, L. (2024). Automatically Prepared? How Frontline Workers Cope in the Face of Automation. *Social Policy & Administration*, 59 (5): 962–971.

Gagrčin, E., Porten-Cheé, P., Leißner, L., Emmer, M., & Jørring, L. (2022). What makes a good citizen online? The emergence of discursive citizenship norms in social media environments. *Social Media+Society*, 8(1).

Louise Jørring 2025

Selected conferences and workshops

Practitioner seminar: "Hvordan leder digitalisering til usynligt arbejde?" (23.08.2024) in collaboration with Master of Public Governance

Street-level Bureaucracy Conference 2024

39th EGOS Colloquium 2023

Nordic Science and Technology Studies Conference 2021

36th EGOS Colloquium 2020

The Internet, Policy & Politics Conference 2018

Volunteering

08/2019 – 02/2020	Diversity works, Copenhagen Computer-, homework- and job search assistance
10/2016 - 03/2017	Tempelhof refugee shelter, THF Welcome, Berlin Administration and distribution of clothing