Guide to e-Boks and MitID

You may have noticed in your letter of employment that it says your salary slip will be available in your e-boks – what exactly is e-Boks, and how does it work? We hope this small guide to e-boks and MitID will make it a little easier to figure out e-boks and finding your salary slip.

What is e-Boks?
e-Boks is actually just a platform on which you receive digital mail from both public and private sectors. There are several platforms you can choose to use to read your digital mail, e-Boks is just one of them.
There are three options you can choose, all three has an app you can install on your phone for easier access to your mail:
- e-Boks
- Digital Post (lifeindenmark.dk)
- Mit.dk
No matter which you choose to use, you login by using your MitID and you can set it up so you either get an email or a text when there is something new in your inbox.
If you choose to use e-Boks, you might need to check that you are also receiving mail from the public authorities, as this might not be the automatic choice, since e-Boks stopped their collaboration with the public authorities when mit.dk became the go-to.

Now what is MitID – and how do I get it?
Now, you might be very new to Denmark and wonder, what is MitID and how do I get it. MitID is a digital ID used in Denmark to verify your identity, when you shop online, log onto your online bank or log into your digital mailbox.
MitID comes as an app for your smartphone, where you log in with a personal code. If you use MitID on a different screen than your smartphone, you might need to scan a QR-code on top of the password.
You do not need a CPR number to set up MitID.
You can read more on how to get started with MitID here.